

**Chalet Bernard, 32 Bourg Morel, 73260 Valmorel,
France**

Terms and Conditions of Reservations

1. **Booking Deposit** – A booking deposit of 25% of the value of your booking is required in order to confirm your booking. Once this has been received we will issue a receipt for this payment along with a statement of account informing you when your final balance is due for payment.
2. **Options** – Should you be permitted an option this will be for a period of seven days in order to allow you to arrange bank transfer of your booking deposit, once this time has elapsed we reserve the right to rebook the apartment.
3. **Security Deposit** – A security deposit of 300 Euros (or £200) will be required to be paid by cheque with your final balance, in the instance of a UK cheque we will require two separate cheques for £100 each both with cheque guarantee card numbers on the reverse and accompanied by a photocopy of your card. Once we have conducted a check of the apartment this security deposit will be returned to you by post providing there is no reason for part or total retention. You will be informed in writing of any deductions for breakages or other items.
4. **Final Balance** – Your final balance will be due six weeks prior to your departure, you will be sent a reminder however should you fail to settle your final balance on the due date we will presume that you do not wish to proceed with your booking and we shall treat this as a cancellation of your booking.
5. **Cancellation** – Your booking deposit of 25% is non-refundable and will be forfeited should you decide at a later date not to proceed with your booking. Should you cancel your booking 6-10 weeks before departure we reserve the right to charge a cancellation fee of 50% of the value of your booking, you will be invoiced for an additional 25% and this should be paid within 7 days. Should you cancel less than 4 weeks prior to your arrival we reserve the right to charge 100% cancellation charge. We therefore strongly suggest that you take out suitable travel insurance to insure against the eventuality of cancellation.
6. **Bank Charges** – Banks usually levy a charge for inter bank transfers, all bank charges are the responsibility of the sender and you should therefore ensure that instructions are given clearly to your bank that the exact amounts due are credited to our bank account.
7. **Pets** – Please note that no pets or animals of any sort are permitted in the apartment
8. **Occupancy** – The apartment is rented for a maximum of 12 guests and you will be asked to confirm the configuration of your party at the time of booking.
9. **Smoking** – The apartment is designated as a non-smoking property and therefore smoking is not permitted within the apartment, we would ask you to comply with this request out of respect for other guests.
10. **Arrival** – The apartment will be made available to you from 4pm on the day of your arrival, this is to ensure sufficient time to prepare the apartment for your arrival, should you have any special requests for access prior to this time please let us know and we will do our utmost to assist however we cannot give any guarantees that we will be able to comply.
11. **Departure** – On the day of your departure you will need to vacate the apartment by 10am, in order to assist us it would be greatly appreciated if you could strip all bed linen from the beds and pile this up in the entrance hall of the apartment ready for collection. We also expect you to ensure that all bins are emptied from the bedrooms, kitchen and bathrooms.
12. **Acceptance** – By making a booking with us you are agreeing to abide by these terms and conditions and are presumed to have read and accepted them.